

A01 – A03

FAIR FINANCIAL LLC
State Of Kentucky
ISSUED
By: Donald M. Estep
404 North Gallatin Rd.
Madison, TN 37115

ORIGINAL VERSION, SUBMITTED BY FAIR FINANCIAL LLC
SUBSCRIBER SERVICES TARIFF

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EFFECTIVE

A1. DEFINATION OF TERMS

ACCESSORIES

Devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of, and not electrically connected to, the conductors in the communication path of the telecommunications system.

ACCOUNT NUMBER

A numerical code assigned to the customer by the Company to enable identification of the customer, the phone numbers assigned to that customer and the optional features purchased by the customer.

ACCUPULSE ® SERVICE AccuPulse ®

AccuPulse ® service is a digital, switched service that provides full duplex, 56 kilobits per second information Transport via a specially equipped two-wire AccuPulse ® service Access Line. AccuPulse ® is Registered Service mark of BellSouth Corporation

ADD

The addition of a vertical service or optional feature to the existing equipment or account of the customer.

ADD-ON

A feature, which permits a station user to add one other station to the conversation.

ANSWER SUPERVISION

This feature provides the capability of delivering "off hook" supervision from the customer's serving central office to a line interface at the customer's premises. These supervisory signals indicate when the called party has answered an incoming call (gone "off-hook").

ANNONYMOUS CALL REJECTION

An optional feature included when the customer purchases CALLER ID. This function allows the customer to automatically reject any call from a number that has blocked its name and number from being displayed to the customer.

ATM

The term "ATM", referring to Asynchronous Transfer Mode, denotes one of the general class of packet switching technologies that relay traffic via an address contained within the packet (referred to in ATM as cells). ATM is a switching method in which information does not occur periodically with respect to some reference such as a frame pattern.

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PURSUANT TO 807 KAR 5:011,
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A1. DEFINATION OF TERMS (Cont'd)

AUTHORIZED PROTECTIVE CONNECTING MODULE

The term authorized protective connecting module denotes a protective unit designed by ILEC and manufactured under the control of ILEC quality assurance procedures, which unit is to be incorporated in a conforming answering device.

AUTHORIZED USER

A person, firm, corporation, or other entity that either is authorized by the customer to use the local exchange service or is placed in a position by the customer, either through acts or omissions, to use the local exchange service.

AUXILIARY LINE

An additional individual line main station used for one-way (inward to the customer) service.

AUXILIARY STATION

A telephone station connected to the central office by means of an auxiliary line.

BACK-UP LINE

An optional service which provides individual line business customers with an additional line which is available for inward and outward calling with usage charges applying for originating and terminating calls.

BASE RATE

The rate for primary classes of exchange service, which does not include zone or extra exchange line mileage charges.

BASE RATE AREA (BRA)

A specific section of an exchange area including the continuous built-up portion of the community served within which primary classes of service are available without zone or extra exchange line mileage charges. The BRA is determined by the ILEC.

BASIC TELEPHONE SERVICE

Telephone connection, dial tone and touch-tone service.

BASIC TERMINATION CHARGE

See "Termination Charge"

BILL TO THIRD PARTY

Denotes a billing arrangement by which a long distance call may be charged to an authorized station as determined by the Company other than the station originating the call or the station where the call is terminated. Calls through the Kentucky Relay Center may be billed only to a third number within Kentucky.

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A1. DEFINATION OF TERMS (Cont'd)

BILLED NUMBER SCREENING

An arrangement that, at the time of call origination, screens billed to third party and/or collect calls to prevent these call being charged to certain telephone numbers.

BILLING CYCLE

A period of time that begins on the set numerical day on which the customer's service was originally started and ends on the numerical day that is one day less than the original day the service started. In those calendar months that do not contain a numerical day equal to one day less than that day, the last day of the month will be the final day of the billing cycle.

Examples:

- A. If the customer's service originally started on the 5th of the month his billing cycle would begin on the 5th of the month and end on the 4th of the next month.
- B. If the customer's service originally started on the 1st of the month his billing cycle would begin on the 1st of the month and end on the last day of the same month.
- C. If the Customer's service originally started on the 31st of the month his billing cycle would begin on the 31st and end on the 30th day of the next month except for the cycle ending in February, which would end on the last day of February.

BUILDING (SAME)

The term "same building" is to be interpreted as a structure under one roof, or two or more structures under roofs, but connected by enclosed passageways in which the wires or cables of the Company or ILEC can be safely run and provided that the plant facility requirements are not appreciable greater than would be required if all structures were under one roof. In those cases where there are several structures under separate roofs, but connected by enclosed passageways and the plant facility requirements are appreciably greater than would be required normally if all the structures were under one roof, the term "same building" applies individually to each of the separate structures. Pipes and conduit are not considered enclosed passageways.

BUSINESS SERVICE

A service that conforms to one or more of the following criteria:

- A. Used primarily for commercial, professional, or institutional activity; or
- B. The service is situated in a commercial, professional or institutional location, or other location serving primarily or substantially as a site of an activity for pay; or
- C. The service number is listed as the principle or only number for a business in any telecommunication directory; or
- D. The service is used to conduct promotions, solicitations, or market research for which compensation or reimbursement is paid or provided.

CALL

An attempted or completed communication.

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A1. DEFINATION OF TERMS (Cont'd)

CALL BLOCK

An optional feature that allows the customer to hang up on annoying calls and to prevent future calls from the calling number getting through again. A total of six (6) numbers can be blocked at a time.

CALL FORWARDING

An optional feature that when activated by the customer automatically routes incoming calls to any other station line selected either inside or outside the same Centrex system.

CALL HOLD

ESSX-1 or Centrex a Feature that permits any call in progress to be "held" by dialing a code, thus freeing the line for the purpose of originating another call.

CALL PICK UP

ESSX-1 OR Centrex a Feature that enables a station user to answer incoming calls directed to other stations within his own pickup group by dialing a code.

CALL RETURN

An optional feature that allows the customer to obtain the number, date and time of the last inbound call and then choose to return the call to that party.

CALL SELECTOR

An optional feature that allows the customer to assign a distinctive ring to calls received from numbers selected by the customer.

CALL WAITING

An optional feature that provides a tone indicator to a busy line that an incoming call is waiting. The customer may hold the existing call, answer the incoming call, and alternately talk on both calls until one call has been terminated.

CALL WAITING DELUXE

An optional feature that combines the features of CALL WAITING and CALLER ID. The feature provides a tone indicator to a busy line that an incoming call is waiting and also displays the name number of the waiting call. The customer must purchase the display phone or device separately.

CALLED STATION

The terminating point of a call (i.e., the number called).

CALLER ID

An optional feature that allows the customer to identify the name and number of the calling party before answering the call. The customer must purchase the display unit separately to utilize this feature.

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A1. DEFINATION OF TERMS (Cont'd)

CALLING AREA

See "LOCAL SERVICE AREA".

CALLING CARD

A card issued by the Company containing such account numbers assigned to its customer, which enables the charges for calls made by the customer to be properly billed on a pre-arranged basis.

CANCELLATION CHARGE

A charge applicable under certain conditions when an application for service and /or facilities is canceled by the customer in whole or in part prior to the completion of the work involved.

CAPTION LISTING

The listing of a customer's name without address or telephone number followed by a series of indented listings covering branches or different department of the business.

CARRIER or COMMON CARRIER

Any individual, partnership, association, corporation or other entity engaged in intrastate communications for hire by wire or radio between two or more exchanges.

CENTRAL OFFICE

A switching unit providing local telephone exchange service to the subscribers connected thereto.

CENTRAL OFFICE CONNECTING FACILITY

Denotes a facility furnished by ILEC to an Other Common Carrier by ILEC (in accordance with ILEC's facilities for Other Common Carrier's Tariff) between the terminal location of the Other Common Carrier and a point of connection on the ILEC premises.

CENTRAL OFFICE LINE

See "Exchange Line"

CENTREX OR ESSX-1 CONTROL SWITCHING EQUIPMENT

Is switching equipment, located on ILEC's premises, used to provide ESSX-1 or Centrex service furnished in accordance with ESSX-1 or Centrex service provisions of ILEC's General and Local Exchange Service Tariffs.

CENTREX TYPE SERVICES

Central office based non-transport arrangements which permit abbreviated internal calling, and outward calling from station lines associated with CENTREX SERVICE, T-1 service, PBX service, Digital T-1.

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A1. DEFINATION OF TERMS (Cont'd)

CHANGE

The rearrangement or reclassification of existing service at the same location.

CHANNEL TERMINAL

The term "Channel Terminal" denotes that portion of a service required to terminate within a central office, the interoffice or interexchange transmission system.

CHANNEL

A communications path between two or more points of termination.

CLASS OF SERVICE

The description of telephone service furnished to a customer in terms such as:

A. For Exchange Service:

1. Grade of Line: Individual Line, 2-Party Line, 4-Party Line, etc.
2. Type of Rate: Flat, Usage Based Pricing
3. Character of Use: Business or Residence
4. Dialing Method: Touch-tone or Rotary

B. For Long Distance Service

Type of Call: Station-to-Station or Person-to-Person

C. For Wide Area Telecommunications Service

Type of Rate: Full or Measured Time

COLLECT CALL

The procedure by which certain messages, upon request, may be reversed (charged to the called station) upon acceptance of the call at the called station.

COMMISSION

The Kentucky Public Service Commission or the Kentucky Regulatory Authority.

COMPANY

Whenever used in this Tariff or its headings, "Company", "FAIR FINANCIAL LLC", or "MidState Telecommunications" refers to "FAIR FINANCIAL LLC d/b/a MidState Telecommunications" unless the context clearly indicates otherwise.

CLEC

A Competitive Local Exchange Carrier ("CLEC") is a telephone company in competition with the ILEC and/or other CLEC to provide the same services. FAIR FINANCIAL LLC d/b/a MidState Telecommunication is a CLEC.

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A1. DEFINATION OF TERMS (Cont'd)

COMPLETED CALL

A completed call is an attempted call by a customer that results in an off-hook condition at the receiving end. Such condition shall include any of the following actions:

- A. The called party responds by personally answering the call;
- B. A subscriber controlled automatic answering device responds by answering the call;
- C. A Company or ILEC recording, under the control of the called party, responds to the attempt call except for attempts defined as incomplete calls (e.g., Call Block and other similar services would be completed calls.);
- D. The call attempt, when under the control of the called party, (e.g., Call Forwarding etc.) is forwarded to another telephone number that results in on the conditions described in (A), (B), or (C) above.

CONNECTION FEE

A nonrecurring charge for the establishment of basic telephone service.

CREDIT CARD

A valid bank or financial organization card, representing an account to which the costs of products and services purchased by the cardholder may be charged for future payments. Such cards include, but are not limited to, those cards issued by VISA, MasterCard or DISCOVER.

CUSTOMER

The person, firm, partnership, corporation, municipality, cooperative or other entity, which orders or uses service furnished by the Company and is responsible for payment of charges and compliance with the Company's tariff regulations and provisions.

CUSTOMER-PROVIDED TERMINAL EQUIPMENT

Devices, apparatus and their associated wiring, provided by a customer, which are used with the network control signaling unit, Dataphone ® Data Set or other station equipment furnished by the ILEC and does not include customer-provided communications systems.

DEBIT CARD

A valid bank or financial organization card, representing a checking account to which the costs of products and services purchased by the cardholder may be charged for future payments.

DEDICATED ACCESS

Non-switched access between a Customer's premises and the point of presence of the Company's underlying carrier.

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A1. DEFINATION OF TERMS (Cont'd)

DEMARCATON POINT

The point of demarcation and/or interconnection between the Company and/or ILEC communications facilities and the terminal equipment, protective apparatus or wiring at a subscriber's premises. Company or ILEC-installed facilities at or constituting, the demarcation point shall consist of wire or a jack conforming to Subpart F of Part 68 of the Federal Communication Commission's rules. "Premises" as used herein generally means a dwelling unit, other building or a legal unit of real property such as a lot on which a dwelling unit is located, as determined by the Company's reasonable and nondiscriminatory standard operating practices.

DIRECTORY ASSISTANCE

A service that allows a customer to obtain the published telephone number of another subscriber. The customer will be billed for this service.

DIRECTORY ASSISTANCE CALL COMPLETION

Directory Assistance Call Completion (DACC) will provide customers who obtain a telephone number from Directory Assistance the option of being connected to the number without having to hang up. The customer will be billed for each use of this service.

DIRECTORY LISTING

The publication in the ILEC directory and/or information records of information relative to a subscriber's telephone number, name and address.

DISCONNECT OR DISCONNECTION

The termination of a circuit connection between the originating station and the calling station or the ILEC's operator.

DISTINCTIVE RING SERVICE

This service allows a customer to have up to three telephone numbers associated with a single line. A distinctive ringing pattern is provided for each additional telephone number to facilitate identification of incoming calls.

DUAL SERVICE

A service offering which supplies the same dial tone concurrently to two different addresses serviced from the same wire center during the time of a customer move.

ELECTRONIC WHITE PAGES

Switching equipment facilities, computer hardware and software components utilized for the provision of Electronic White Pages Access service.

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A1. DEFINATION OF TERMS (Cont'd)

ENHANCED SERVICE

The term "enhanced service" shall refer to services, offered by using common carrier transmission facilities, which employ computer processing applications that act on the format, content, code, protocol, or similar aspects of the customer's transmitted information; provide the customer additional, different or restructured information; or involve customer interaction with stored information.

ESSX-1 SERVICE

ESSX-1 Service is a central office service provided by Number 1 Electronic Switching Systems (ESS) equipment and the associated facilities so arranged as to provide all the capabilities and features of the ESS central office to the customers with as few as twenty main stations.

EXCHANGE

A central office or group of central offices, together with the customer's stations and lines connected thereto, forming a local system which furnishes means of telephonic intercommunication without toll charges between subscribers within a specified area, usually a single city, town, or village. When an exchange includes only one central office, it is termed a single office exchange, but when it includes more than one central office, the exchange is termed a multi-office exchange.

EXCHANGE ACCESS LINE

All of ILEC's Central Office equipment and outside plant facilities that are needed to connect the serving central office to and including the ILEC provided Standard Network Interface.

EXCHANGE LINE

Any line (circuit) directly or indirectly connecting an exchange with a central office. Exchange lines are subdivided as follows:

A. Central Office Line:

A circuit extending from a central office to the location of an individual line, party line, main station service or a PBX, ESSX-1, Horizon or Centrex system.

B. Main Station Line

The circuit portion of a main station; the main station line extends from the main service location to the central office.

C. Extension Station Line

The circuit portion of an extension station; the extension station line extends from the extension service location to the main service location or a central connecting point of the main service.

D. Extension Line

A circuit with characteristics similar to an extension line.

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A1. DEFINATION OF TERMS (Cont'd)

EXCHANGE SERVICE

The general telephone service rendered in accordance with tariff provisions. Exchange service is a general term describing as a whole the facilities that provide for local telecommunications, together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this Tariff.

A. Flat Rate

Flat Rate Service: A classification for exchange service for which a stipulated charge is made, regardless of the amount of use.

B. Usage Based Pricing

1. Measured Rate Service: A classification exchange service for which usage charges apply on the basis of the amount of outward completed calls in addition to a stipulated monthly charge. Usage charges are based on two or more of the following elements; the number of calls, the duration of the calls, the distance of the calls, the time of day the calls are placed and the day of the week of the call.

2. Area Calling Service Rate Service: a classification of exchange service on which usage charges apply for outward completed calls within the Area Calling Service Calling Area, in addition to a stipulated monthly charge. Usage charges are based on the number of calls, the duration of the calls, the distance of the calls, the time of day the calls are placed and the day of the week of the call.

3. Message Rate Service: A classification of non-coin box exchange service, which includes an individual line with an allowance for a certain number of completed outward local calls for a stipulated monthly charge. A charge per message applies for all outward completed calls in excess of the monthly allowance.

C. Individual Line

Individual Line Service: A classification of exchange service which provides that only one Exchange Access Line shall be served by the line connecting such Access Line with the central office or other switching unit.

D. Foreign Central Office Service: A classification of exchange service furnished to a customer in a multi-office exchange from a central office other than the one from which service would normally be furnished.

EXCHANGE SERVICE AREA

The territory, including the base rate, suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

EXTENDED AREA SERVICE

A type of telephone service furnished under tariff provisions whereby subscribers of a given exchange may complete calls to and, where provided by the tariff, receive messages from one or more exchanges without the application of long distance message telecommunications charges.

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A1. DEFINATION OF TERMS (Cont'd)

FACILITIES

When used in this Tariff it denotes the facilities, equipment etc. of the ILEC. The Company is not a facilities based company.

FCC

The Federal Communications Commission is the federal telecommunications regulatory body. It is responsible for interstate and international telecommunications regulation and other telecommunications programs legislated by the Federal Government.

FLAT RATE SERVICE

See "EXCHANGE SERVICE"

FLEXSERV SERVICE

The capability of end users to manage and reconfigure their private line networks with a minimum interaction with Company or ILEC personnel.

FURTHER ISOLATION

The work preformed by a Company employee or agent of the Company on the customer's premises beyond the Company or ILEC specified demarcation point to determine the specific wire or set which is causing the customer's service difficulty.

HOLIDAYS

Holidays include New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November) and Christmas Day (December 25).

ILEC

Incumbent Local Exchange Carrier ("ILEC") is the telephone company that occupied a specific area and was providing services on the effective date of The Telecommunication Act of 1996 and was a member of the Exchange Carrier Association.

INCOMPLETE CALL ATTEMPT

Calls that are not completed due to insufficient answering capability. Call attempts are considered incomplete if the calling party receives a busy signal, a ring with no answer, or a recorded message stating network difficulty in completing the call, number changed, number invalid, number not in service or number not assigned.

INDENTED LISTING

Indented listings are used where a customer has more than one listing for service under the same name at one or more locations.

INITIAL SERVICE PERIOD

The minimum period of time for which service, facilities and equipment are provided.

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A1. DEFINATION OF TERMS (Cont'd)

INTERFACE

The term "interface" denotes that point on the premises of the customer at which provision is made for connection of other than ILEC provided facilities to the facilities provided by the ILEC.

INSTALLATION CHARGE

A nonrecurring charge applying to the provision of certain facilities as distinguished from the Service Charge applicable for establishing of basic telephone service. The installation charge is normally associated with optional service features and may sometimes be called an "initial" charge.

INTEGRATED SERVICES DIGITAL NETWORK ("ISDN")

Integrated Services Digital Network ("ISDN") is a network architecture supporting Digital Telecommunications services which are user selectable though a common access at a standard interface.

INTER-LATA CALLS

Toll calls made from one LATA to another LATA – Long distance within the state.

INTERSTATE CALLS

Long distance calls made from one state to a location within another state. The FCC regulates these calls.

INTRA-LATA CALLS

Toll calls made within the LATA – Short distance toll calling.

KBPS ("Kbps")

Kilobits per second, denotes thousands of bits per second.

LATA

A Local Access and Transport ("LATA") is a geographic area established for the provision and administration of communications service. A LATA encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

LEC

Local Exchange Carrier ("LEC") is the local telephone company within the geographic area.

LINK

The term "Link" refers to the use of a single local channel and/or an interoffice/interexchange channel as one segment (partial channel) of a 2 point or multipoint arrangement when at least one other segment of the service arrangement is serviced by ILEC service.

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A1. DEFINATION OF TERMS (Cont'd)

LISTING

See "DIRECTORY LISTING"

LOCAL CALLING AREA

See "LOCAL SERVICE AREA"

LOCAL EXCHANGE

A geographic area within which the local telephone company provides telephone services and/or facilities that are not subject to a toll charge.

LOCAL EXCHANGE CARRIER

A company which furnishes local exchange telecommunications service.

LOCAL SERVICE

- A. A type of localized calling whereby a Customer can complete calls from his station to other stations within a specified area without the payment of long distance charges
- B. Local operator-assisted calls are handled by "O" operator and may carry an operator service charge.
- C. Local directory assistance calls may carry a service charge.
- D. Local operator-assisted calls may be either station-to-station or person-to-person.

LOCAL SERVICE AREA

The area within which telephone service is furnished to customers under a specific schedule of exchange rates and without long distance charges. A local service area may include one or more exchange service areas.

MESSAGE

A communication between two stations. Messages may be classified as follows.

- A. Local Message: A message between stations within the same local service area.
- B. Long Distance Message: a message between stations in different exchange areas for which a long distance message charge is made.

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (MTS)

BY: Stephan D. Bell
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The furnishing of facilities for customer's communications on an individual message basis through rate centers.

A. Person-to-Person

The Long Distance (MTS) service whereby the person originating the call specified to the ILEC operator or the communications assistant at the Kentucky Relay Center a particular person to be reached, a particular mobile station to be reached through a Miscellaneous Carrier attendant, or a particular station, department, or office to be reached through a PBX, ESSX-1 or Centrex attendant.

B. Station-to-Station

The Long Distance (MTS) service where the person originating the call dials the telephone number desired or gives to the ILEC operator or gives to the communications assistant at the Kentucky Relay Center the telephone number of the desired station, Miscellaneous Common Carrier connecting circuit, PBX, or PBX station which is reached directly rather than through a PBX attendant, or gives only the name and address under which the number of the desired person to be reached, nor a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, nor a particular station, department or office to be reached through a PBX or Centrex attendant.

Three classes of Station-to-Station are offered as follows.

1. "Dial" is that Station-to-Station service in which a call is:

- a. Dialed by the customer,
- b. Billed to the originating number,
- c. Not originated from a pay telephone, and
- d. Completed without the assistance of a ILEC operator, except when an operator
 - 1) records the originating telephone number where no automatic recording equipment is available.
 - 2) reaches the called telephone number where facilities are not available for dial completion
 - 3) places a call for a calling party who is identified as being handicapped and unable to dial the call because of the handicap, or
 - 4) reestablishes a call which has been interrupted after the called number has been reached, or
 - 5) assists in the completion of calls between hearing and speech impaired customers who use Telecommunications Devices for the Deaf (TDD) and users of ordinary telephones.

2. "Dial Calling Card" is that Station-to-Station service in which a call is:

- a. dialed by the customer,
- b. billed to the customer's ILEC or Company calling card number; calls through the Kentucky Relay Center may be billed only to a Kentucky Calling Card Number, and
- c. completed without the assistance of a ILEC operator, except when an operator
 - 1) records the customer's ILEC or Company calling card number,
 - 2) reaches the called telephone number where facilities are not available for dial completion,
 - 3) places a call for a calling party who is identified as being handicapped and unable to dial the call because of the handicap, or
 - 4) reestablishes a call, which has been interrupted after the called number has been reached.

3. "Operator" is that Station-to-Station service other than "Dial" or "Dial Calling Card". Operator Station-to-Station includes Station-to-Station calls, which originate at a pay telephone and do not qualify as "Dial Calling Card" calls.

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A1. DEFINATION OF TERMS (Cont'd)

MESSAGE

A communication between two stations. Messages may be classified as follows.

- A. Local Message
A message between stations within the same local service area.
- B. Long Distance Message
A message between stations in different exchange areas for which a long distance message charge is made.

MESSAGE UNIT

One message unit equals (1) minute or any part thereof.

MESSAGE RATE SERVICE

See "EXCHANGE SERVICE"

MEASURED RATE SERVICE

See "EXCHANGE SERVICE"

MILEAGE AND ZONE CHARGES

A charge applying for the use of part or all of a line furnished by the Company.

- A. Airline Measurement:
The shortest distance between two points.
- B. Zone Mileage Charge:
A charge applying in addition to the base rate for service when a customer's main station, PBX, ESSX-1 or Centrex system is outside the base rate area but is located within the exchange area.
- C. Foreign Central Office Mileage:
The measurement applying to a line within the exchange connecting a customer's main station, PBX ESSX-1 or Centrex system with a central office other than that from which he would normally be served, for the use of which a separate circuit charge is made in addition to the base rate, plus extra exchange line mileage or zone charges if any apply.
- D. Foreign Exchange Mileage:
The measurement applying to a line connecting a customer's main station, PBX, ESSX-1, or Centrex system with a central office of an exchange other than that from which the customer would normally be served, for the use of which a separate charge is made in addition to the base rate, plus zone charges if any apply.
- E. Route Measurement:
The actual length of a circuit between two points.

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A1. DEFINATION OF TERMS (Cont'd)

MISCELLANEOUS COMMON CARRIERS

Miscellaneous Common Carriers, as defined in Part 21 of the Federal Communication Commission Rules, are communications common carriers which are not engaged in the business of providing either a public landline message telephone service or public message telegraph service.

MOVE

The disconnection of existing equipment or service at one location and reconnecting of the same equipment or service at a new location in the same building or in a different building.

NETWORK INTERFACE

The Network Interface is a standard jack provided by the ILEC as a part of exchange access, WATS, or Private Line Services for the connection of customer terminal equipment and premises wiring to the ILEC network. The network interface will be located at the demarcation point.

NON-LISTED (SEMIPRIVATE) LISTING

A non-listed listing is not in the alphabetical section of the ILEC's directory, but is maintained on directory assistance records and will be furnished upon request of the calling party.

NON-PUBLISHED (PRIVATE) LISTING

A non-published listing is not listed in either the alphabetical section of the ILEC's directory or the directory assistance records and will not be furnished upon request of the calling party.

PREMISES

A building or buildings on contiguous property, not separated by a public highway or right-of-way.

PREMISES (SAME)

The term "same premises" shall be interpreted to mean:

- A. The building or buildings, together with the surrounding land occupied or used in the conduct of one establishment or business, or as a residence, and not intersected by a public thoroughfare or by property occupied by others;
- B. The portion of the building occupied by the customer, either in the conduct of his business or as a residence, and not intersected by a public corridor or by space occupied by others;
- C. The building or portion of a building occupied by the customer in the conduct of his business and as a residence both the business and the residence bear the same address.

In connection with inside moves, the term "same premises" is to be interpreted to mean the building or portion of a building occupied as a unit by the customer in the conduct of his business or residence, or a combination thereof, and not intersected by a public thoroughfare, a corridor, or space occupied by others.

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A1. DEFINATION OF TERMS (Cont'd)

PRIMARY CLASS OF SERVICE

Any of those classes of exchange service which the Company undertakes to furnish at any point within the base rate area at a rate common to all applicants for the same class. Primary classes of service may be furnished at points outside a base rate area at base rates plus zone charges.

PRIMARY CUSTOMER

This term has the same connotation as "customer" and is used in those cases where it is desirable to stress the distinction between the main customer for telephone service and other who may have joint use for the service or who may qualify for additional listings.

PRIVATE TELEPHONE NUMBER

See "Non-Listed" Telephone Number

PUBLIC ANNOUNCEMENT SERVICE

An announcement service utilizing ILEC facilities and/or service transmitting public announcements.

- A. For usage by the general public and
- B. Is publicly advertised for commercial purposes and/or contains commercial messages or advertisements and
- C. Furnished exclusively by an electronic or electro-mechanical device.

RINGMASTER SERVICE

An optional feature that the customer can purchase. This service will allow a customer to have up to three telephone numbers associated with a single line. A distinctive ringing pattern is provided for each additional telephone number to facilitate identification of incoming calls.

SERVICE CHARGE

A nonrecurring charge applied to the establishment of basic telephone service for a customer and certain subsequent additions to that service.

SERVICE EXPEDITING CHARGE

A nonrecurring charge applied if the customer requests that service be provided in advance of normal service intervals, and the Company is able to comply.

SERVICE LINE

A two-way business individual line, a dial PBX access line, a Centrex Type Services main access line, or an extension of any of the before mentioned, which is required for testing of certain services provided by the Company and which is to be billed at the existing tariff rate.

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A1. DEFINATION OF TERMS (Cont'd)

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SPEED CALLING

An optional feature that the customer can purchase. A private branch exchange exchange feature allows the customer to call a 7-didit or 10-digit number by abbreviated dialing. ~~BY: Stephen D. Smith, SECRETARY OF THE COMMISSION~~

STATION

Each telephone on a line where no telephone associated with the line is provided on the same premises and in the same building; the first termination in station key equipment or a jack for use with a portable telephone.

SUSPENSION OF SERVICE

An arrangement made at the request of the customer, or initiated by the Company for violation of tariff regulations by the customer, for temporarily discontinuing service without terminating the service agreement.

TELECOMMUNICATION SERVICES

The various services offered by the Company as specified in the Company Tariff.

TELEPHONE NUMBER

A designation assigned to a telephone service for convenience in operating.

KENTUCKY RELAY CENTER

The Kentucky Relay Center permits hearing and speech impaired users of Telecommunications Devices for the Deaf (TDD) to communicate with users of ordinary telephones. Communications take place by relaying conversations (voice to TDD and TDD to voice). These call are between one party who must communicate by means of a TDD and another who communicates by means of an ordinary telephone. Messages are rated from the rate center of the calling party to the rate center of the called party.

TERMINATION CHARGE

A charge applying when a customer discontinues an item of service or equipment prior to the expiration of the initial service period designated for such item. The basic termination charge is an amount established for an individual item of service or equipment from which the termination charge is computed.

THREE-WAY CALLING

An optional feature that the Customer can purchase. A Centrex Type Service or local exchange feature with permits a station user to add another station to an existing call.

TRUNK

A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

WIDE AREA TELECOMMUNICATIONS SERVICE "WATS"

The furnishing of facilities for dial type telephone communications between a wide area service access line and other exchange and all stations telephones in the area prescribed in the tariff.

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A2. GENERAL REGULATIONS

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A2.1 Application

A2.1.1 General Applications

The regulations specified herein are applicable to all communication services offered in the Tariff by FAIR FINANCIAL LLC., d/b/a MidState Telecommunications, hereafter referred to as the Company. Additional regulations, where applicable, pertaining to specific service offerings accompany such offerings in various sections of this Tariff.

A2.1.2 Undertaking Of The Company

- A. The Company is a CLEC who purchases telecommunications services from an ILEC and then resells those telecommunications services to customers for their direct transmission and reception of voice, data and other types of communications.
- B. The Company's services are furnished for telecommunications originating and/or terminating within the State of Kentucky.
- C. The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.
- D. A customer's request for service under this Tariff will authorize the Company to conduct a credit search on the customer. The Company reserves the right to refuse service on the basis of credit history, and to refuse further service due to late payment or nonpayment by the customer.

A2.2 Limitations And Use Of Service

A2.2.1 Use Of Customer's Services

- A. Subject to Availability
The service is offer subject to availability of the necessary facilities and/or service from the ILEC and is subject to the provision of this Tariff.
- B. Restricted to Authorized Users
The use of telephone facilities is restricted to the customer and his authorized users, i.e., the customer's employees, agents or representatives, and members of the customer's domestic establishment.
- C. Limitations on Resale of Services
Service is intended only for communications in which the customer has a direct interest. The service shall not be used for any purpose for which the customer receives payment or other compensation for use of the service. The service shall not be used in the collection, transmission or delivery of any communication for others.
- D. Reserved For Future Use
- E. In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company or ILEC, and of the uses for which facilities may be furnished him by the Company or ILEC, and because of unavoidable errors incident to the services and to the use of facilities of the Company or ILEC, the services and facilities furnished by the Company or ILEC are subject to the terms, conditions and limitations herein specified.

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A2.2 Limitations And Use Of Service (Cont'd)

A2.2.1 Use Of Customer's Services (Cont'd)

- F. No customer may use any service listed in any part of this General Customer Services Tariff, including but not limited to such call management features as the various call forwarding features, conferencing and bridging capabilities, for the purpose of allowing the customer or any other telephone user to avoid usage, message or toll charges, whether flat rated or usage based, that would otherwise be applicable.

A2.2.2 Establishment Of Identity

- A. When the customer is the calling party he shall establish his identity in the course of any communications as often as may be necessary.
B. When the customer is the calling party he shall be solely responsible for establishing the identity of the person or station with which the connection is made at the called location.

A2.2.3 Customer-Provided Terminal Equipment And Communication Systems

Customer-provided terminal equipment may be used and customer-provided communications systems may be connected with the facilities furnished by the Company or ILEC for telecommunications services as provided in this Tariff.

A2.2.4 Accessories Provided By The Customer

Accessories, which aid a customer's convenience in the use of the services of the Company furnished under this Tariff, are permitted provided that any such accessory so used would not endanger the safety of Company employees, employees of the ILEC, the public and would not damage or require alteration of the equipment furnished by the Company or the ILEC.

A2.2.5 Recording Of Telephone Conversations

Recording of telephone conversations is prohibited unless the recordings are made in complete compliance with any/all applicable Federal, State, and/or Local laws or ordinances.

A2.2.6 Recorded Public Announcements

Use of the Company or ILEC facilities or service in connection with the automatic announcement service, automatic answering and recording service, recorder-couple service or miscellaneous devices for recorded public announcements are subject to the following condition:

- A. For purpose of identification, customers to telephone service who transmit recorded public announcements over facilities provided by the Company or ILEC must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.
B. Customer's transmitting factual public announcements such as Time, Stock Market quotations, Airline schedules and similar information are excluded from the preceding condition.
C. Private telephone numbers will not be furnished for use with recorded public announcement.
D. Failure to comply with the provisions of this Tariff shall be cause for termination of the service.

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A2. GENERAL REGULATIONS

A2.2 Limitations And Use Of Service (Cont'd)

A2.2.7 Right To Limit Communication

The Company and/or the ILEC reserve the right to limit the length of communications when necessary because of a shortage of facilities caused by emergency conditions.

A2.2.8 Transmitting Of Messages

The Company will not transmit messages, but offers the use of its services when available, and will not be liable for errors in transmission or for failure to establish connections. Employees of the Company are forbidden to accept either oral or written messages to be transmitted over the facilities provided by the Company or the ILEC.

A2.2.9 Unlawful Use Of Service

The service is furnished subject to the condition that it will not be used for any unlawful purpose whatsoever. The Company may discontinue service or refuse to furnish service when it has reasonable grounds to believe that such service is being used or will be used in violation of the law. Reasonable grounds may include, but are not limited to, an order provided by law enforcement officials to the Company or the ILEC from a court of competent jurisdiction in which the court finds that the service is being used or will be used in violation of the law and should be terminated.

A2.2.10 Cancellation Of Service For Cause

A. The Company may, with notice or without notice, either suspend service or terminate the customer's contract without suspension of service or, following a suspension of service, disconnect service and remove any of its equipment from the customer's premises, and/or refuse to provide future service to a customer upon:

1. Without Prior Notice

- a. Abandonment of service.
- b. Reserved for future use.
- c. Impersonation of another with fraudulent intent.
- d. Reserved for future use.
- e. Reserved for future use.
- f. Use of the service of the Company in such a way as to impair or interfere with the service of other customers.
- g. Use of services of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or to harass another.
- h. The use of service of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for the service.
- i. The use of profane or obscene language.

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A2. GENERAL REGULATIONS

A2.2 Limitations And Use Of Service (Cont'd)

A2.2.10 Cancellation Of Service For Cause (Cont'd)

- A. The Company may, with notice or without notice, either suspend service or terminate the customer's contract without suspension of service or, following a suspension of service, disconnect service and remove any of its equipment from the customer's premises, and/or refuse to provide future service to a customer upon: (Cont'd)
1. Without Prior Notice (Cont'd)
 - j. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, long distance message telephone service, by rearranging, tampering with, or making connection with any facilities of the Company or the ILEC, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with the intent to avoid payment, in whole or in part, of the regular charge for such service.
 - k. The Company shall send written notification to the customer of the reason for the termination or refusal of service within twenty-four (24) hours after such termination.
 2. With Notice
 - a. Non-payment of any sum due for exchange, long distance or other services.
 - b. Failure of the customer to make suitable deposit as required by this Tariff.
 - c. Listening in on party-line conversations.
 - d. Any other violation of the Company's regulations.

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A2. GENERAL REGULATIONS

A2.2 Limitations And Use Of Service (Cont'd)

A2.2.10 Cancellation Of Service For Cause (Cont'd)

- B. The Company reserves the right to cancel any contract for service with and to discontinue service to any customer who uses or permits the use of obscene, profane or grossly abusive language over or by means of the Company's service, or who after reasonable notice fails, neglects or refuses to cease and refrain from such practice or to prevent the same.
- C. The Company will send written notification before disconnection or denial of future service.
- D. The Company reserves the right to cancel any contract for services with and to discontinue service to any customer who uses any service listed in any part of this Tariff, including but not limited to such call management features as the various call forwarding features, conferencing and bridging capabilities, for the purpose of allowing the customer or any other telephone user to avoid usage, message or toll charges, whether flat rated or usage based, that would otherwise be applicable.

A2.2.11 Misuse Of Directory Assistance Service

- A. The Company may limit or refuse the use of directory assistance to credit risk customers who are required to pay for service in advance.
- B. The Company may limit or refuse the use of directory assistance to a customer who has not paid for all directory assistance charges from the prior month.
- C. The Company may limit or refuse the use of directory assistance to obtain a customer's listed name, address, or telephone number for any purpose other than to facilitate the making of a telephone call.

A2.2.12 Connections Of Other Common Carrier-Provided Communications Systems

The Company does not provide facilities to which an Other Common Carrier could connect.

A2.2.13 Reserved For Future Use

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A2. GENERAL REGULATIONS

A2.2 Limitations And Use Of Service (Cont'd)

A2.2.14 Billed Number Screening

Billed Number Screening will be furnished at the Company's option and upon agreement by the customer and the ILEC to control instances of fraud associated with billed to third party, and/or collect calls. This service may also be furnished in response to a customer request provided however, that the service is available from the ILEC.

A2.2.15 Network Facilities For Use With Automatic Dialing And Announcing Devices

The Company does not allow the use of automatic dialing and announcing devices for solicitation purposes. Customer's or potential customer's inquiring about this service will be referred to the ILEC. Any customer operating or utilizing automatic dialing equipment does so in violation of the provision of this Tariff and will be subject to immediate disconnection of telephone service.

A2.2.16 Transfer Or Assignment Of Service

The Company requires that the customer obtain prior written permission from the Company before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

A2.2.17 Company's Right To Refuse Application

The Company reserves the right to refuse an application of a present or former customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

A2.2.18 Kentucky Relay Center Restrictions

A. The following calls may not be placed through the Kentucky Relay Center:

1. Calls to 700, 976, and 900 numbers
2. Calls to time or weather recorded messages
3. Calls to other informational recordings
4. Station sent paid calls from coin telephones
5. Operator handled conference service and other teleconference calls
6. All calls billed to cards (i.e., credit cards and calling cards) other than those issued by AT&T or the local exchange companies.

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A2 General Regulations

A2.3 Establishment And Furnishing Of Service

A2.3.1 Availability Of Service

- A. The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable service and rights from the ILEC.
- B. The rates and charges quoted in this Tariff assume that the Company obtains service from the ILEC at reasonable costs.
- C. The Company representative will explain the availability for all individual line Basic Local Exchange Service options when customers call the Company's business office requesting new service or a change in their Basic Local Exchange Service.

A2.3.2 Flat, Measure And Message Rate Service

When Flat, Measured, Message rate or Area Calling Service types of service are offered by the Company in an exchange, an applicant may, at his option, select either type of service or combination of services for the applicant's private residence location. Provided, however, that the customer's credit history does not require payment of all services in advance.

An applicant at a business location may select Flat, Measured, Message or Area Calling Service when they are offered by the Company in the exchange. However, a combination of these different types of service will not be furnished to the same customer at the same business location. Different applicants at the same business location, even in the same office, may each subscribe to a different type of service as long as each applicant has a different account and the applicants do not share a communications or other key-type system.

A2.3.3 Reserved For Future Use

A2.3.4 Reserved For Future Use

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A2 General Regulations

A2.3 Establishment And Furnishing Of Service (Cont'd)

A2.3.5 Application For Service

- A. Any applicant for service may be required to sign an application form requesting that the Company furnish the customer with service in accordance with rates, charges, rules and regulations of this Tariff and any revisions to this Tariff as may be incorporated from time to time.
- B. The Company reserves the right to refuse service to any applicant who is found to be indebted for undisputed regulated charges to the Company for telephone service provided in Kentucky or in any other state in which the Company operates until the amount due has been paid in full. The Company reserves the right to refuse to furnish service to any applicant desiring to establish service for a former customer(s) of the Company who is indebted for previous service, regardless of the listing requested for such service, until the amount owed is paid in full. All regulations as stated in Section A2.2. of this Tariff will apply.
- C. If telephone service is established and it is subsequently determined that any of the conditions listed in Section A2.2.10 exists, the Company may suspend or disconnect such service until the indebtedness is paid in full.
- D. The Company reserves the right to conduct a credit search on the Customer and to refuse or restrict the service furnished to the customer on the basis of credit history or information obtained from the customer.
- E. The Company reserves the right to place a full toll restriction on the service of any customer on the basis of credit history or based upon the information obtained from the customer.
- F. When additions, rearrangements, relocation or modification of service and/or equipment is requested by a customer, the Company reserves the right to apply a service charge as specified in Section A4 of this Tariff.

A2.3.6 Application Of Rates For Business And Residence Service

- A. In general, business rates apply at business locations and residence rates apply at residence locations as illustrated by the situations described in B and C below.
- B. Business rates apply for:
 - 1. Offices, stores, factories, mines and all other places of a strictly business nature.
 - 2. Offices of hotels, boarding houses, and apartment houses; colleges, quarters occupied by clubs and fraternal societies, public, private, or parochial schools, hospitals, nursing homes, libraries, churches, and other institutions. For the purpose of this Tariff, a boarding house is defined as a structure where rooms are rented or boarders are taken.
 - 3. Service terminating solely on the secretarial facilities of a telephone-answering bureau.
 - 4. Services listed in business telephone directories or in the business section of the White Pages Directory or listed as a business in a combined residence/business White Pages directory.

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A2 General Regulations

A2.3 Establishment And Furnishing Of Service (Cont'd)

A2.3.6 Application Of Rates For Business And Residence Service (Cont'd)

- C. Residence rates apply for:
1. Residence locations, which have up to, and including five (5) lines which do not employ business listing in ILEC's Business White Page Director.
 2. Customers residing in private apartments in hotels, clubs, hospitals, and boarding houses who request their own individual residential service when business listing are not employed.
 3. College fraternity houses where members of the fraternity lodge within the house.
 4. Secretarial line terminations of a residence main service terminating as an extension line on the premises of a telephone-answering bureau.
- D. If a customer's service changes from business to residence service, the telephone number must be changed. Reference of calls will not be provided regardless of how long the existing Directories will remain in effect.
- E. Changes from residence to business service may be made without a change in the telephone number, if the customer so desires.

A2.3.7 Transfer Of Service Between Customers

- A. Service previously furnished to a customer may be assumed by a new customer upon due notice of cancellation, or in the case of abandonment, provided there is no lapse in the rendition of service. Such transfers are subject to service connection charge regulations and may be arranged for in either of two ways:
1. If the new customer fully understands the regulations governing the service and the status of the account, willingly assumes all obligations there under. Future bills are then rendered to him without an adjustment to or from any particular date, with the company arranging for requested change in billing and directory listing.
 2. If a new customer does not wish to assume payment of the old account a new service application is taken and an adjustment to billing is made to and from the date the transfer is effective.
- B. The telephone number of the service being transferred may be continued for the new customer only after the former customer has given his consent and all amounts owed to the Company, billed or unbilled, are paid in full.

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A2 General Regulations

A2.3 Establishment and Furnishing of Service (Cont'd)

A2.3.8 Initial Service Periods

- A. Unless otherwise specified, the initial service period for all services offered in this tariff is one month commencing with the date of installation of the service.
- B. For all other services furnished with initial service periods exceeding one month, the applicable initial service period is the number of month indicated in that section of this Tariff containing the service offered.
- C. The initial service period relates to each application unit of service, either on the initial or subsequent installations.

A2.3.9 Floor Space, Electric Power And Operating At The Customer's Premises

- A. The customer is responsible for the provision and maintenance, at his expense, of all suitable space and floor arrangements, including but not limited to adequate lighting and temperature control, required on his premises for communication services provided by the Company. Any power outlets and commercial power required for the operation of such facilities shall be provide by, and at the expense of the customer.
- B. All operating required for the use of the communications service provided by the Company at the customer's premises will be preformed at the expense of the customer, and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.

A2.3.10 Provision And Ownership Of Equipment And Facilities

- A. Equipment and facilities furnished by the ILEC on the premises of a customer are the property of the ILEC.
- B. Equipment and facilities furnished by the Company on the premises of a customer are the property of the Company.
- C. Equipment and facilities furnished by the ILEC or the Company on the premises of a customer are provided upon the condition that such equipment and facilities, except as expressly provided in this Tariff, must be installed, relocated and maintained by the Company, the Company employees, agents of the Company, employees of the ILEC or its agents who may enter said premises at any reasonable hour to install, inspect or repair any part of the Company's or ILEC's equipment and facilities on the customers premises, or upon termination or cancellation of the service, to remove such equipment and facilities.
- D. Customers may not disconnect or remove or permit other to disconnect or remove any apparatus installed by the Company or ILEC, except with the consent of the Company or ILEC.
- E. Equipment and facilities furnished by the Company or ILEC shall, upon termination of service from any cause whatsoever, be returned to the Company or ILEC in good condition, reasonable wear and tear expected.

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A2 General Regulations

A2.3 Establishment and Furnishing of Service (Cont'd)

A2.3.11 Provision And Ownership Of Directories

Telephone directories distributed from time to time by the ILEC remain the property of the ILEC, and shall be surrendered upon request. Telephone directories should not be mutilated or misused in any manner, which impedes reference to essential service information or otherwise interferes with service.

A2.3.12 Provision And Ownership Of Telephone Numbers

Telephone numbers are the property of the ILEC and are assigned to the service furnished by the Company to the customer. The customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company, and no right to the continuance of service through any particular central office. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the customer, whenever the Company or the ILEC deems it necessary to do so in the conduct of its business.

A2.3.13 Maintenance And Repairs

- A. In case of damage, loss, theft, or destruction of any Company or ILEC property due to the negligence or willful act of the customer or other persons authorized to use the service, and not due to ordinary wear and tear or causes beyond the control of the customer, the customer shall be required to pay the expense incurred by the Company in connection with the replacement of the property damaged, lost, stolen, or destroyed, or the expense incurred in restoring it to its original condition.
- B. All ordinary expense of maintenance and repairs up to the demarcation point is borne by the Company and/or the ILEC.
- C. All expense of maintenance and repairs past the demarcation point will be borne by the customer.
- D. The Company reserves the right to require that the customer pay for any maintenance and/or repair work prior to the work being performed.

A2.3.14 Service At Hazardous Or Inaccessible Locations

Where service is to be established at a location that would involve undue hazards, or where accessibility is impracticable, to employees of the Company or ILEC, the customer may be required to install and maintain the Company's or ILEC's equipment and facilities in a manner satisfactory to the Company and/or ILEC, any remuneration to be based on the conditions involved.

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A2 General Regulations

A2.3 Establishment and Furnishing of Service (Cont'd)

A2.3.15 Work Performed Outside Regular Working Hours

The rates and charges specified in this Tariff contemplate that all work in connection with furnishing or rearranging service be performed during regular working hours. Whenever a customer requests that work necessarily required in the furnishing or rearranging of his service be performed outside the Company's regular working hours or that work once begun be interrupted, so that the Company incurs costs that would not otherwise have incurred, the customer will be required to pay, in addition to the other rates and charges specified in this Tariff, the amount of additional costs incurred by the Company as a result of the customer's special requirements.

A2.3.16 Suspension Of Business And Residence Service

A. Suspension of Service at the Customer's Request

1. Upon request, a customer to Business or Residence Service may arrange for the temporary suspension of such service. Suspension of service is available on a customer's complete service or on such portion thereof as can be suspended.
2. When the period of suspension is less than one month, the regular charges for the full month of service shall apply.
3. When a complete service, or portion thereof which can be suspended, is subject to an initial service period of more than one month, the basic termination charge applicable thereto will be reduced one-half the normal full rate of reduction while the service is on a suspended basis and the initial service period is extended by one-half month for each month of suspension.
4. In connection with complete suspension of service, Local or Long Distance Service is not furnished during the period of suspension. At the request of the customer, inward calls to a station at which service is suspended may be referred to the call number of another station in the same or a distant exchange.
5. The charge for the total suspension period may be collected in advance.
6. There is no reduction in the charge for foreign central office line mileage during the period of suspension. The charges for local exchange portions of foreign metropolitan area and foreign exchange services during the period of suspension are as provided A2.3.16.A.2 preceding. During the period of suspension, no charge applies for the interexchange channel portion of these services.
7. In connection with service at a concession rate, the charge for service during the period of suspension is 50 percent of the rate regularly charged for service without concessions, except in the case the concession is 50 percent or more, then the charge during the period of suspension is the rate regularly charged for the concession service.

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A2 General Regulations

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A2.3 Establishment and Furnishing of Service (Cont'd)

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A2.3.16 Suspension Of Business And Residence Service (Cont'd)

B. Application of Charges for Customer Requested Suspension of Service

1. Main Station Service

The charge for basic exchange line service and associated optional services and features during the period of suspension is 50 percent of the rate regularly charged, except as provided in service-specific tariff sections, as specified in A2.3.16.A preceding, and in 2. following. Where specified in other sections of this Tariff, optional services associated with the basic exchange line can be suspended at no recurring charge during the period of suspension. Other restrictions in service-specific tariffs shall still apply. Service charges will continue to apply as specified in Section A4. of this Tariff.

2. The charge for basic exchange line service shall be 50 percent of the rate regularly charged except for emergency organizations that meet the following criteria:

- a. The primary mission of the organization is the preservation of life or property;
- b. The organization is government funded;
- c. The use of the suspended service is limited to emergency situations and kept on a standby basis during non-emergency times, except during maintenance testing by the customer.

The maximum number of suspended main station lines at a customer's site will be limited to thirty lines (30), which can be suspended at no charge during the period of suspension.

3. Centrex Systems

Suspension of service is not allowed.

4. ESSX-1 Systems

Suspension of service is not allowed.

C. Suspension of Service by the Company

7. The Company in its sole decision reserves the right to temporarily suspend a customer's service upon failure of the customer to pay all amounts due to the Company by the date the payment was due.

8. In the event that the Company temporarily suspends a customer's service, the Company will reinstate the service if the customer pays all amounts due on or before the fourth (4) day after the date the payment was originally due.

9. In the event that the customer does not pay all amounts due on or before the fourth (4) day after the payment was originally due, the customer will be required to pay a secondary service charge in addition to all amounts due to have service reinstated.

10. In the event that the customer does not pay the secondary service charge and all amounts due by the tenth (10) day after the payment was originally due the service will be permanently disconnected and the customer will forfeit the telephone number assigned to that station.

11. If the Company has permanently disconnected the service the customer will be required to reapply for service and pay all amounts due to the Company for the prior service before new service will be furnished.

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A2.3 Establishment and Furnishing of Service (Cont'd)

A2.3.17 Termination Of Service

- A. Termination of Service by the Company
 - 1. Violation of any of the regulations contained in this Tariff on the part of the customer may be regarded as sufficient cause for termination of the customer's service.
 - 2. When the service is terminated on the initiative of the Company, after having made a reasonable effort to obtain customer compliance, because of violation of its regulations by the customer, the regulations stipulated below for termination of service at the subscriber's request apply.
 - 3. The Company may refuse to furnish or continue to furnish service hereunder, if such service would be used or is used for a purpose other than that for which it is provided or when its use interferes with or impairs, or would interfere with or impair, any other service rendered to the public by the Company.
- B. Termination of Service at the Customer's Request

Service may be terminated at any time upon reasonable notice from the customer to the Company. Upon such termination the customer shall be responsible for the payment of all charges due. This includes all charges due for the period of service that has been rendered plus any un-expired portion of an initial service period or applicable termination charges, or both.
- C. Termination Charge
 - 1. A termination charge is determined by applying to the Basic Termination Charge the percentage, which the un-expired portion of the Initial Service period bears to the full Initial Service Period.
 - a. The Basic Termination Charge, if any, and the Initial Service Period if more than one month, are indicated in the section of this Tariff covering the service items to which they apply. The Initial Service Period is shown in brackets, if more than one month, following the amount of the Basic Termination Charge, if any.
 - b. When a customer discontinues one or more units of a group of the same item, the service latest installed shall be considered as the service first discontinued.
 - c. When a customer cancels an order for service carrying a Basic Termination Charge prior to the establishment of that service, a termination charge applies equal to the cost incurred by the Company in engineering, ordering, and providing the service; the termination charge in this event will not exceed the Basic termination Charge.
 - d. When the Company or ILEC cancels an order after the installation of the required equipment and facilities, but before service is established, termination charges shall be applied as if the service had actually been established.
 - e. When service is moved to a different premises, all remaining termination charges shall be applied on the service at the old location and the new location shall be treated as a new installation. If the service is relocated on the same premises, the move shall be handled on the preceding basis or, at the customer's option, he may pay the actual cost of making the move.
 - f. The Basic Termination Charge in effect at the time the customer's service is established will be used to determine the termination charge.

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A2 General Regulations

A2.3 Establishment and Furnishing of Service (Cont'd)

A2.3.18 Ringer Limitations

- A. Except as provided herein, one ringer is provided for each station and such ringer is located at the station. If additional ringers are desired, or if the ringer is not located at the station, such ringers will be provided at the customer's expense by the ILEC at the rate published in the most current Tariff of the ILEC.
- B. The number of ringers directly connected to the line (including that furnished with the main station) is limited to four per main station in the case of individual and two-party lines, two per main station in the case of four-party lines.
- C. Ordinarily in connection with Individual Line, Party Line, ESSX-1 and Centrex Station Line Service, a ringer is permanently connected to the line. However, at the customer's request, a ringer cut-off may be provided at the customer's expense by the ILEC at the rate published in the most current Tariff of the ILEC.

A2.3.19 Reserved For Future Use

A2.3.20 Reserved For Future Use

A2.3.21 Connections With Miscellaneous Common Carriers

The Company does not provide for connections with Miscellaneous Common Carriers. Such connections are provided for by the ILEC.

A2.3.22 Reserved For Future Use

A2.3.23 Trouble Determination Charge

The Trouble Determination charge is the charge which applies to Residence or Business service customers for each dispatch required in connection with a customer's service difficulty or trouble report when it is determined that the source of the difficulty or trouble is on the customer's side of the demarcation point. This charge does not include any further isolation work beyond the demarcation point.

A2.3.24 Minimum And Fractional Rate And Charges

- A. Except as otherwise specified, when rates are on a "per month" basis, the minimum charge will be for one month. If the period of use exceeds one month, the charges for the fractional part of the month following and consecutive with a full month will be a part of the monthly charge based on the proportion that the actual number of days of service is furnished bears to 30 days.

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A2 General Regulations

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A2.4 Payment Arrangements And Credit Allowances

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A2.4.1 Advance Payments

A. Installation

An applicant for service may be required to pay in advance of installation or activation of service an amount equal to service connection fee, installation or other non-reoccurring charges plus one month of service. Where construction charges are applicable the payment will be required in advance of the start of construction.

B. Monthly Charges

The customer will be required to pay monthly in advance for any and all Flat Rate Service and upon billing for any and all Measured and/or Message Rate Service. Failure to pay one hundred percent of the applicable charges on or before the due date shall be grounds for the Company to terminate service on the twentieth (20) day after the mailing of the original unpaid bill.

C. Grace Period

All payments are due on or before the payment due date shown on the customer's bill. There is four day grace period for receipt of payments after the payment due date before the line is temporarily disconnected.

A2.4.2 Deposits

A. Any applicant who is unable to establish a satisfactory credit standing with the Company or any customer whose credit standing has become impaired may also be required to deposit a sum up to an amount equal to the charge for two months' local service or the charge estimated to toll messages during a like period, or both. If the Company does not have previous records of actual billing for a customer, the deposit shall be based on the average of two months' billing for all new customers in the area. This two months' average will exclude connection charges and partial month's billing. Any such deposit may be held during the continuance of the service as security for the payment of any and all amounts accruing for the service.

B. In addition to such deposit, any applicant who is unable to establish a satisfactory credit standing with the Company or any customer whose credit standing has become impaired, may also be required to deposit a further sum up to an amount equal to:

1. The applicable basic termination charge for any service furnished the customer, and/or
2. The total charges, which would be due for the applicable minimum service period for any services, furnished the customer.

C. Such additional deposit shall be reviewed annually and a partial refund shall be made to the customer in an amount equal to the difference between the amount on deposit and the amount then required to cover the un-expired portion of the basic termination charge and/or minimum service period. Upon discontinuance of service, such additional deposit any be applied in payment of any and all amounts accruing for service.

D. Interest at the rate of 6 percent per annum is allowed to the customer during the continuance of the deposit. If held until the discontinuance of service, such deposit and accrued interest, less any and all amounts then due, is upon such discontinuance returnable to the customer.

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A2.4 Payment Arrangements And Credit Allowances (Cont'd)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

A2.4.2 Deposits (Cont'd)

- E. The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation or constitutes a waiver or modification of the regular practices of the Company providing for the discontinuance of service for non-payment of any sums due the Company.
- F. In lieu of requiring a deposit from a customer with unsatisfactory credit or payment history, the Company reserves the right to restrict the customer's access to Measured or Message Rate Service, to impose full toll restrictions and/or to require payment in advance of the monthly basic exchange line and optional features charges.

A2.4.3 Payment For Service

- A. The customer is responsible for payment of all appropriate charges for completed calls, service and equipment. The customer will receive a monthly bill for telephone services provided by the Company. The bill will include the customer's telephone number, the due date of the bill, the total amount due, the period of time covered by the bill, and itemized toll charges for services provided by the Company. The Company will not provide billing for the customer's preferred long distance carrier or any other carrier. All charges due by the customer are payable at the Company's Main Business Office, Branch Office, or at any agency duly authorized to receive such payments. If the customer does not pay the monthly bill in advance for the upcoming month on or before the due date the Company may disconnect the service(s).
- B. Payment for service shall be in the form of cash, credit card, debit card, money order, or electronic debit of the customer's bank account. The Company will not accept personal checks as payment of the customer's account.
- C. In the event that the payment received from the customer is less than the total amount due from the customer the payment will be applied to the customers balance due in the following order: Payments received from a customer will be applied to long distance charges before additional local message charges, additional local message charges before past due monthly local usage charges, past due monthly local usage charges before future monthly local usage charges.
- D. The customer shall pay monthly in advance or on demand all charges for service and equipment and shall pay on demand all charges for long distance service and additional local message charges or billed usage. The customer is responsible for payment of all charges for services furnished to the customer, including charges for services originated or charges accepted at the customer's station.
- E. Should service be suspended for nonpayment of charges, it will be restored upon payment of the Line Change Charge applicable for restoration of service as provided in Section A4 of this Tariff.
- F. When service has been disconnected for nonpayment, the service agreement is considered to have been terminated. Reestablishment of service may be made only upon the execution of a new service agreement, which is subject to the provisions of this Tariff.

FAIR FINANCIAL LLC
State Of Kentucky
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A2 General Regulations

A2.4 Payment Arrangements And Credit Allowances (Cont'd)

A2.4.3 Payment For Service (Cont'd)

- G. In its sole discretion, the Company may restore or reestablish service, which has been suspended or disconnected for nonpayment of charges, prior to payment of all charges due. Such restoration or reestablishment shall not be construed as a waiver of any such or other charges due and unpaid or for the violations of the provisions of this Tariff, nor shall the failure to suspend or disconnect service for nonpayment of any past due account or accounts operate as a waiver or estoppel to suspend or disconnect service for nonpayment of such account or of any past due account.
- H. The Company will apply an administrative charge whenever the financial institution on which it was drawn does not accept an electronic debit of the customer's bank account, which was initiated for payment for service. If an electronic debit is not accepted by the customer's bank or is reversed by the customer, the Company may suspend or disconnect the customer's service without further notice.
 - 1. The charge for a returned electronic debit shall be \$20.00
- I. Residence customers with overdue bill balances for their service, which has been temporarily suspended for nonpayment, who are unable to pay the "toll" charges in full may be allowed to retain their local service if they elect to have a full toll restriction placed on their existing service, at no charge, until the overdue balance has been paid in full.

A2.4.4 Allowance For Interruptions

When the use of services furnished by the Company is interrupted due to any cause other than the negligence or willful act of the customer or the failure of the facilities provide by the customer, a pro rata adjustment of the fixed monthly charges involved will be allowed upon the written request of the customer, for the service rendered useless and inoperative by reason of the interruption during the time said interruption continued in excess of twenty-four (24) hours from the time it is reported to or detected by the Company, except as otherwise specified in this Tariff. For the purpose of administering this regulation, every month is considered to have thirty (30) days and seven hundred and twenty (720) hours.

PUBLIC SERVICE COMMISSION
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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

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A2 General Regulations

A2.4 Payment Arrangements And Credit Allowances (Cont'd)

- A2.4.5 Provision For Certain Federal, State And/Or Local Taxes, Fees And/Or Surcharges** (N)
- A. When the Company is required to pay the three (3) percent gross receipts license tax for schools, authorized by KRS 160.613, the Company will increase its rates in any such county in which it is required to pay such school tax by three (3) percent.
 - B. Any/all rates quoted are plus applicable Federal, State and local taxes, fees and/or surcharges. (N)
 - C. Federal, State and Local taxes will be shown on the customer's bill as separate line items.
 - D. Federal Universal Service Fund fees and or surcharges will be shown on the customer's bill as a separate line item. (N)
 - E. State Universal Service Fund fees and or surcharges will be shown on the customer's bill as a separate line item. (N)
 - F. When the Company is required to pay the Kentucky Relay Service Surcharge, required by the Commission as of December 01, 1999, the Company will add such surcharge to the customer's bill. (N)
 - 1. The Company will add a surcharge to the customer's bill of \$0.07 per access line, or an amount that the Commission from time to time may determine such surcharge shall be, as required by the Commission to fund the Kentucky Relay Service. (N)
 - G. When the Company is required to pay the Kentucky Lifeline Surcharge, required by the Commission as of January 01, 2000, the Company will add such surcharge to the customer's bill. (N)
 - 1. The Company will add a surcharge to the customer's bill of \$0.03 per access line, or an amount that the Commission from time to time may determine such surcharge shall be, as required by the Commission to fund the Kentucky Lifeline Service. (N)
 - H. In the event that the Kentucky Relay Service Surcharge and the Kentucky Lifeline Surcharge combined are less than one (1) dollar per customer billing statement then the combined amount shall be shown on the customer's bill as "KY PSC required Kentucky Relay and Lifeline Surcharge". (N)
 - I. In the event that the Kentucky Relay Service Surcharge and the Kentucky Lifeline Surcharge combined are greater than one (1) dollar per customer's billing statement then each surcharge shall be shown as a separate line item on the customer's bill.

A2.4.6 Reserved For Future Use

A2.4.7 Reserved For Future Use

A2.4.8 Reserved For Future Use

A2.4.9 Reserved For Future Use

A2.4.10 Reserved For Future Use

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A2 General Regulations

A2.4 Payment Arrangements And Credit Allowances (Cont'd)

A2.4.11 Bill Format

A. Following is an example of the Company's bill format.

ACCOUNT NUMBER:	BILLING NUMBER:
32	(615) 399-2446
INVOICE NUMBER:	INVOICE DATE:
16	01-Jan-00
DATE DUE:	AMOUNT DUE
31-Jan-00	\$50.76

MidState Telecommunications
P. O. Box 1234
Madison, Tennessee 37115-1234
(800) XXX-XXXX

You will be billed on the same day each month. Your bill is mailed to you no later than twenty (20) days before your payment is due. Your telephone service is "Pre-Paid". Your payment must be received by MidState or its agent no later than the "DATE DUE" shown above or your account is subject to termination. Accounts that have been terminated for non-payment may be reinstated upon payment of the amount due shown below and a "Reconnection" charge. Reconnection can only be performed on weekdays. Reconnection may take up to three working days.

RYAN J THORIK .
1199 MURFREESBORO ROAD C-6
NASHVILLE TN 37217

IF YOU HAVE A QUESTION CONCERNING YOUR BILL, WANT
TO CHANGE YOUR SERVICE OR NEED REPAIRS, YOU MAY
CALL OUR BUSINESS OFFICE AT (800) XXX-XXXX. OUR
OFFICE IS OPEN MONDAY THROUGH FRIDAY 9:00 A.M.
UNTIL 6:00 P.M. CENTRAL TIME.

DESCRIPTION	QUANTITY	AMOUNT	CURRENT CHARGES
BASIC TELEPHONE SERVICE:	1	\$39.95	\$39.95
CALLER ID BASIC SERVICE:	0	\$10.00	\$0.00
CALL WAITING SERVICE:	0	\$5.00	\$0.00
TOUCH TONE SERVICE:	0	\$3.00	\$0.00
COMPLETE CHOICE SERVICE PACKAGE:	0	\$59.95	\$0.00
DAVIDSON COUNTY 911 FEE:	1	\$0.60	\$0.60
FCC APPROVED LINE FEE:			\$3.50
MONTHLY SERVICE CHARGE:			\$44.05
		FEDERAL EXCISE TAX: 3.0000%	\$1.32
		STATE USE TAX: 6.0000%	\$2.64
		LOCAL USE TAX: 2.2500%	\$0.99
		FEDERAL UNIVERSAL SERVICE HIGH COST FUND: 2.8870%	\$1.27
		FEDERAL UNIVERSAL SERVICE SCHOOL/ LIBRARY FUND: 1.1000%	\$0.48

YOUR PAYMENT IS DUE NO LATER THAN 31-Jan-00 \$50.76

If you do not make your payment your telephone service will be terminated on Saturday, February 05, 2000
If your account is terminated for non-payment the reconnection charge is \$20.00
This bill covers the period beginning on Tuesday, February 01, 2000 and ending on Tuesday, February 29, 2000

We accept Money Orders, Cashier's Checks, Money Gram Express Payments, MasterCard or Visa.

DO NOT SEND PERSONAL CHECKS OR CASH!

TO ASSURE THAT YOUR PAYMENT IS CREDITED TO YOUR ACCOUNT, RETURN THIS PORTION WITH YOUR PAYMENT

MAIL YOUR PAYMENT TO
MidState Telecommunications
P. O. Box 1234
Madison, Tennessee 37115-1234

OR MAKE YOUR PAYMENT IN PERSON AT
MIDSTATE TELECOMMUNICATIONS
404 NORTH GALLATIN ROAD
MADISON TN 37115-
(615) 868-5727

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RYAN J THORIK .
1199 MURFREESBORO ROAD C-6
NASHVILLE TN 37217

PURSUANT TO 807 KAR 5.011,
SECTION 9(1)

BY: Stephan Bue
SECRETARY OF THE COMMISSION

INVOICE NUMBER:	ACCOUNT NUMBER:	BILLING NUMBER:	AGENT NUMBER:
16	32	(615) 399-2446	TN-0001-0001
YOUR PAYMENT IS DUE NO LATER THAN		31-Jan-00	\$50.76

FAIR FINANCIAL LLC
State Of Kentucky
ISSUED
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Madison, TN 37115

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A2 General Regulations

A2.5 Liability Of The Company

A2.5.1 Service Irregularities

The Company's liability, if any, for its willful misconduct is not limited by this Tariff. With respect to any other claim or suit, by a customer or by any others, for damages associated with the installation, provision, preemption, termination, maintenance, repair, or restoration of service, the Company's liability, if any shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period which the service was affected. This liability shall be in addition to any amounts that may otherwise be due the customer under this Tariff as an allowance for interruptions.

A2.5.2 Use Of Facilities Of Other Connecting Carriers

When suitable arrangements can be made, facilities or other connecting carriers any be used in conjunction with this Company's service in establishing connections to points not reached by this Company. Neither this Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service

A2.5.3 Indemnifying Agreement

The Company shall be indemnified and save harmless by the customer or customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly form the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company or ILEC, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with the facilities or service provided by the Company or ILEC.

A2.5.4 Defacement Of Premises

The Company and/or the ILEC is not liable for any defacement of or damage to the premises of a customer resulting from the furnishing of service or the attachment of the instruments, apparatus and associated wiring furnished by the Company or ILEC on such premises or the installation or removal thereof, when such defacement is not the result of negligence of employees of the Company.

A2.5.5 Period For The Presentation Of Claims

The Company shall not be liable for damages or statutory penalties in any case where a claim is not presented in writing within sixty days after the alleged delinquency occurs.

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A2 General Regulations

A2.5 Liability Of The Company (Cont'd)

A2.5.6 Equipment In Explosive Atmosphere

- A. The Company and/or the ILEC do not guarantee nor make any warranty with respect to equipment provided by it or the ILEC for use in an explosive atmosphere. The customer shall indemnify and hold harmless the Company and ILEC from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition or use of said equipment so provided.
- B. The Company and/or the ILEC may require each customer to sign an agreement for the furnishing of such equipment by the ILEC as a condition precedent to the furnishing of such equipment.
- C. The customer shall furnish, install and maintain sealed conduit with explosion-proof fittings between this equipment and the points outside the hazardous area where the connection may be made with regular facilities of the Company or ILEC. The customer may be required to install and maintain this equipment within the hazardous area if, in the opinion of the Company or ILEC, injury or damage to Company or ILEC employees or property might result from installation or maintenance by the Company or ILEC.

A2.5.7 Performance Of Telecommunications Network

Satisfactory performance of the telecommunications network requires continuing functional compatibility of the network control signals and switching equipment involved. To assure such continuing compatibility, network control signaling in the furnishing of exchange telecommunications service shall be performed by equipment furnished, installed and maintained by the ILEC.

A2.5.8 Use Of Customer-Provided Equipment

The services furnished by the Company, in addition to the preceding limitations are also subject to the following limitations:

- A. The Company shall not be liable for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Company,
 - 1. Caused by customer-provided equipment; or
 - 2. Not prevented by customer-provided equipment but which would have been prevented had the customer-provided equipment been properly designed, manufactured and installed.

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A2 General Regulations

A2.5 Liability Of the Company (Cont'd)

A2.5.9 Reserved For Future Use

A2.5.10 Reserved For Future Use

A2.5.11 Reserved For Future Use

A2.5.12 Limitation Of Liability

A. Unauthorized computer Intrusion

With respect to any claim by a customer or any other party for damages caused by, or associated with, any unauthorized computer intrusion, including but not limited to the input of damaging information such as a virus, time bomb, any unauthorized access, interference, alteration, destruction, theft of, or tampering with, a ILEC computer, switch, data, database, software, information, network or other similar system, the Company is not liable.

Each customer of the Company shall be responsible for providing appropriate security measures to protect the customer's computer, data or telecommunications network.

B. Transmission Of Data

The Company shall not be held liable for any damage, harm or loss of data caused by the customer using the Company or ILEC's voice-grade telephone access line and or facilities for the transmission of data.

C. Errors Or Damagers Caused By System Date Limitations

The Company shall not be held liable for errors or damages resulting from the ILEC's inability to process dates such as the Year 2000.

D. Unauthorized Devices

The Company and/or the ILEC shall not be held liable or responsible for any damage or harm that may occur as the result of unauthorized devices or the failure of the Company and/or the ILEC to detect unauthorized devices on the customer's line.

A2.6 Reserved For Future Use

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A2 General Regulations

A2.7 Obligation Of The Company

A2.7.1 Obligation To Furnish Service

The Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain, and maintain suitable rights and to use the facilities of the ILEC, and for the ILEC to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

A2.8 Reserved For Future Use

A2.9 Reserved For Future Use

A2.10 Special Promotions

A2.10.1 Regulations

- A. The Company may offer special promotions for new or existing customers upon 7-day notice to the Commission. These promotions are a temporary waiver of certain recurring and nonrecurring charges or a one-time credit to a customer's account. Subject to availability of services and facilities from the ILEC, promotions are offered on a completely nondiscriminatory basis with each customer in the classification of service and area for which the promotion is offered having an equal opportunity for participation. Notification will include the time period in which the promotion will be conducted as well as the terms and conditions.
- B. During selected promotional periods, any new residential customer who transfers service from the ILEC or another CLEC will receive a \$20.00 credit on the nonrecurring charges.
- C. During selected promotional periods, any existing residential customer adding an additional exchange line will receive a \$10.00 credit on the nonrecurring charges.

A2.11 Service Mark Protection

A2.11.1 Use Of Service Marks

Service marks of the Company may not be used by any entity concurring in or providing services pursuant to this Tariff except under an express written license agreement with the Company.

A2.12 Reserved For Future Use

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